OWNER’S MANUAL

For Household Use Only
### TECHNICAL DETAILS

<table>
<thead>
<tr>
<th></th>
<th>Acclaim 12</th>
<th>Acclaim 15</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brush motor</td>
<td>175 Watts, 1.6 Amps</td>
<td>200 Watts, 1.8 Amps</td>
</tr>
<tr>
<td>Width</td>
<td>12 in.</td>
<td>15 in.</td>
</tr>
<tr>
<td>Weight</td>
<td>5.4 lbs.</td>
<td>5.7 lbs.</td>
</tr>
<tr>
<td>Brush roller</td>
<td>Replaceable</td>
<td>Replaceable</td>
</tr>
<tr>
<td>Brush drive</td>
<td>Tothed belt with electronic overload protection</td>
<td>Tothed belt with electronic overload protection</td>
</tr>
</tbody>
</table>

### IDENTIFICATION OF PARTS

1. Powerhead
2. Brush height adjustment
3. Swivel neck
4. Connection plug
5. Brush indicator light
6. Brush on/off switch and power light (not available on all models)
7. Brush roller end cap
8. Foot Pedal
9. Telescopic Tube release button
10. Brush roller release button
IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING THIS MACHINE
SAVE THESE INSTRUCTIONS.

WARNING: To reduce the risk of fire, electric shock, or injury:

1. Do not leave Powerhead while plugged in. Unplug when not in use and before servicing.
2. Do not use outdoors or on wet surfaces.
3. Do not use near small children or pets. Do not allow to be used as a toy. Use of this product by children should always be supervised by an adult.
4. Use only as described in this manual. Use only manufacturer-recommended attachments.
5. If Powerhead is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, take it to a H-P Products authorized service center.
6. Do not plug in if switch is in the ON position.
7. Always carry the Powerhead over steps and sills.
8. Do not handle Powerhead with wet hands.
9. Do not put any object into openings. Do not use machine with any openings blocked. Keep openings free of lint, hair, and anything that may reduce air flow.
10. Do not remove any screws from Powerhead.
11. Do not vacuum up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
12. Turn off all machine controls before storing.
13. Use extra care when cleaning on stairs.
14. Machines can cause a fire when operated near flammable vapors or materials. Do not operate this Powerhead near flammable fluids, dust or vapors or vacuum up flammable or combustible liquids such as gasoline.
15. Maintenance and repairs must be done by qualified personnel.
16. Use only original Acclaim by SEBO replacement parts.
17. Do not use Powerhead as a step.
18. Do not leave Powerhead standing in one place with machine turned on.
19. Keep hair, loose clothing, fingers, and all parts of body away from Powerhead openings and moving parts. Do not place fingers or other body parts under Powerhead unless it is unplugged.
20. Do not place the Powerhead over rug edges or fringe.
21. The brush motor has a manual reset electronic protector. If the brush roller is jammed, the Powerhead will shut down automatically. Turn the Powerhead off and unplug it before removing the obstruction. Once the obstruction is removed you may plug it in and turn on the Powerhead.
22. Store the Powerhead in a dry place at room temperature.
23. Do not connect Powerhead to a malfunctioning or damaged vacuum cleaner, central vac adapter or central vac system.
Your Acclaim 12 and Acclaim 15 Powerheads are designed for use with central vacuum units.

The Acclaim 12 (12 inches wide, 10 1/2-inch cleaning path) and Acclaim 15 (14 3/4 inches wide, 13-inch cleaning path) – This model comes in two widths and has four-level manual brush height adjustment. It aggressively cleans carpets, but the brush roller may be switched off by pressing the green illuminated on/off button*, so delicate rugs and hard floors can be cleaned with straight suction. Its amazing 180° steering ability provides maneuverability around furniture, and the extension side of the L-shaped head makes cleaning edges and under counters easy.

Brush Obstruction Light & Auto Shut Off – If an obstruction becomes jammed in the brush roller, a red brush-warning light will quickly flash, the brush roller will immediately stop spinning and the vacuum will shut off. The user should turn the power switch off, unplug the machine, and immediately remove the obstruction. If the user restarts the machine without removing the obstruction, the Powerhead will again shut off and the red light will flash. This prevents the belt from breaking and protects the motor and carpet from damage.

Incorrect Height Setting or Brush Deterioration Light – To ensure optimum cleaning at all times, a red brush-warning light will illuminate, to indicate when the brush height is set too high for effective cleaning or when the brush roller should be replaced due to excessive wear.

Manual Height Adjustment - The Acclaim powerhead brush height may be adjusted for high carpet (dial setting 4) and progressively lower to bare floor (dial setting 1). The brush-warning light located on top of the Powerhead will illuminate red if the height setting is too high or if the brush roller is worn. Dial down to the next number until the red light turns off.

Manual and Automatic Brush Shut Off – The Acclaim powerhead can clean delicate rugs or hard floors with straight suction because the brush roller can be manually switched off by pressing the green illuminated on/off button* on the powerhead cover. Also, the brush roller automatically shuts off when the suction hose from an attached vacuum is removed from its housing port or when the swivel neck of the Powerhead is in its upright-locked position.

Stationary Use - When the powerhead swivel neck is in the upright-locked position, it is designed to shut off the brush roller*. The on/off light illuminates yellow when in the upright locked position. The green light will illuminate only in the operating position. An operating Powerhead should not stand stationary on the floor for inappropriate periods of time.

Easy Brush Removal and Cleaning – Cleaning hair or other debris from the brush roller or replacing it when its bristles are worn is quick and easy, and no tools are required! This feature ensures consistently effective brush agitation of the carpet pile.

Easy Maintenance – The clog removal door and brush roller are easy to access on the powerhead.

* On/off switch not available on some models.
Operating the Powerhead - Figures 1 & 2

A. When the Powerhead is switched on with the swivel neck (#3, figure 2) in the upright locked position, the brush roller will not spin and the on/off light will illuminate in yellow*. To release the Powerhead from the upright locked position, press down on the foot pedal (#8, figure 2) and lower the swivel neck into the normal operating position. The brush roller will then start spinning and the on/off light on the Powerhead will illuminate in green*.

The handle can be lowered to a horizontal position useful for vacuuming under beds.

B. To clean delicate or hard floor surfaces with straight suction only, the Powerhead is equipped with an on/off switch (#6, figure 1)*. When this switch is used to turn off the brush roller, the green light will change to yellow, indicating to the user that the brush roller is not turning. Pushing the button again will turn on the brush roller and the light will turn green.

The Brush Height Adjustment Feature - Figure 1

To adjust the brush height, rotate the dial (#2) for high carpet (dial setting 4) and progressively lower (bare floor is dial setting 1). The brush obstruction light located on top of the Powerhead (#5) will illuminate in red if the height setting is too high. Dial down to the next number until the light is no longer illuminated. If the red light does not turn off, the brush roller may be worn.

Indicator Lights - Figures 1, 2 & 3*

The use of a Powerhead is recommended for the optimal cleaning of carpets. The rotating of the swivel neck (figure 3) allows the Powerhead to steer left and right.

By pushing the foot pedal (#8, figure 2) and lowering the swivel neck, you activate the Powerhead and the brush begins spinning. Failure to use the foot pedal will cause lasting damage to the machine. The electronic brush control constantly monitors the status of the brush, communicating the status through the lights on top.

Green On/Off Light*: Brush is on and spinning.

Yellow On/Off Light*: The brush roller has been switched off and the vacuum is operating with straight suction only.

Red Brush-warning Light: The brush is not fully engaged in the carpet. The height adjustment should be lowered. If the height adjustment is at its lowest setting, the brush is worn and needs to be replaced.

Red Brush-warning Light Flashing: The brush is blocked. Turn off the powerhead, disconnect it from the power source, and then remove the blockage (see page 6).

* On/off switch not available on some models.

⚠ WARNING! The quality, condition, coating, texture, age and manufacturing technique of all floor surfaces vary. Therefore, powerheads with rotating brushes, including your Acclaim, may damage some floor coverings or surfaces. Some types of high-gloss hardwood floors, cushion vinyl, berber carpets, long shag, and delicate or hand-woven carpets are particularly vulnerable to damage by rotating brushes. When possible, consult the materials supplied by your flooring manufacturer for information on proper upkeep and cleaning. To ensure that your new Acclaim powerhead is compatible with your floor, please test the Powerhead on each type of flooring surface in a small inconspicuous area to determine if any damage occurs. If damage occurs, stop using the Powerhead immediately!
Always disconnect powerhead from power source before dismantling any part of the machine!

Removing the Brush Roller - Figure 4

To remove the brush roller, press the button marked “PRESS” (#10) and turn the brush roller end cap downward. Turn the brush (#12) slightly to the right and pull it out. We recommend regular removal of threads and hair which have wound around the brush roller.

Cleaning the Brush Roller

Disconnect powerhead from power source before attempting to clean the brush.

The brush should be cleaned regularly.

Fibers and hair can be pulled out of the brush while manually rotating the roller, or the roller can be removed from the powerhead to clean it.

CLOG REMOVAL

Always disconnect Powerhead from power source before removing any clogs!

Clogs in the Airflow Pathway - Figure 5

Many clogs can be removed by accessing the airflow pathway via the orange colored access door (#13, figure 5) located on the underside of the Powerhead.

Clogs in the Swivel Neck

Check the swivel neck regularly for blockages. Do not open the machine. To check for a clog in the swivel neck (#3, page 5), remove the telescopic tube by pressing the release button (#9, page 5). Pull the tube out of the swivel neck. Push the obstruction down the neck with a stick or long screwdriver and remove it through the orange access door (#13, figure 5).

For clogs not in the powerhead, please refer to your canister vacuum or central vac unit owner’s manual.
## Always disconnect the powerhead before dismantling any part of the machine!

<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>REASON</th>
<th>SOLUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Powerhead does not turn on*</td>
<td>1. The switch on the powerhead is off.</td>
<td>1. Press the powerhead brush on/off switch if available. See page 5.</td>
</tr>
<tr>
<td></td>
<td>2. The internal switch in the swivel neck is off because the machine is in the upright locked position.</td>
<td>2. Release the foot pedal and lower the suction neck to operating level. See page 5.</td>
</tr>
<tr>
<td>Red brush-warning light is on</td>
<td>1. Reduced brush action.</td>
<td>1. Brush is not fully in contact with the floor. Lower the height setting.</td>
</tr>
<tr>
<td>Yellow on/off light is illuminated*</td>
<td>1. The internal switch in the swivel neck is off because the handle is in the upright locked position.</td>
<td>1. Release the foot pedal and lower the suction neck to operating level. See page 5.</td>
</tr>
<tr>
<td></td>
<td>2. The brush roller on/off button on the Powerhead is switched off.</td>
<td>2. Press the Powerhead brush on/off switch. See page 5.</td>
</tr>
<tr>
<td></td>
<td>2. Overload shut down from excessively deep but loose carpet pile [e.g., long shag carpet].</td>
<td>2. If carpet pile is too deep and loose, then use a “shag rake” attachment instead of the powerhead.</td>
</tr>
</tbody>
</table>

* On/off switch not available on some models.
<table>
<thead>
<tr>
<th>Pos.</th>
<th>Part #</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>100</td>
<td>2324GS</td>
<td>Chassis Acclaim 12</td>
</tr>
<tr>
<td>101</td>
<td>2302GS</td>
<td>Bumper, cpl.</td>
</tr>
<tr>
<td>102</td>
<td>2314GS</td>
<td>Bearing block, left cpl.</td>
</tr>
<tr>
<td>103</td>
<td>2923</td>
<td>Belt 333 3M HTDII-4</td>
</tr>
<tr>
<td>104</td>
<td>5010AM</td>
<td>Brush roller, cpl.</td>
</tr>
<tr>
<td>105</td>
<td>2313GS</td>
<td>Bearing block, right cpl.</td>
</tr>
<tr>
<td>106</td>
<td>2929</td>
<td>Spring</td>
</tr>
<tr>
<td>107</td>
<td>2316GS</td>
<td>Pile adjustment assembly, cpl.</td>
</tr>
<tr>
<td>108</td>
<td>2909V0</td>
<td>Access door w/axle &amp; spring</td>
</tr>
<tr>
<td>109</td>
<td>2304GS</td>
<td>Rear bottom plate, cpl.</td>
</tr>
<tr>
<td>110</td>
<td>2931GS</td>
<td>Pile adjustment button</td>
</tr>
<tr>
<td>111</td>
<td>2306GS</td>
<td>Wheel, cpl.</td>
</tr>
<tr>
<td>112</td>
<td>2937OR</td>
<td>Foot pedal w/axle &amp; spring</td>
</tr>
<tr>
<td>113</td>
<td>2307GS</td>
<td>Swivel neck assembly, cpl.</td>
</tr>
<tr>
<td>114</td>
<td>0876ER</td>
<td>Wiring for swivel neck</td>
</tr>
<tr>
<td>115</td>
<td>2947GS</td>
<td>Cover, TS-neck</td>
</tr>
<tr>
<td>116</td>
<td>2950ER</td>
<td>Segments, metal (6 pc. set)</td>
</tr>
<tr>
<td>117</td>
<td>1737GS</td>
<td>Release button/w leaf spring</td>
</tr>
<tr>
<td>118</td>
<td>2952GS</td>
<td>Button cover</td>
</tr>
<tr>
<td>119</td>
<td>2945GS</td>
<td>Swivel neck slide</td>
</tr>
<tr>
<td>120</td>
<td>2951GS</td>
<td>Socket cover</td>
</tr>
<tr>
<td>121</td>
<td>01027</td>
<td>Screw F 3.9x9.5</td>
</tr>
<tr>
<td>122</td>
<td>2954</td>
<td>Swivel neck bearing</td>
</tr>
<tr>
<td>123</td>
<td>2311</td>
<td>Swivel neck support, right</td>
</tr>
<tr>
<td>124</td>
<td>2312</td>
<td>Swivel neck support, left</td>
</tr>
<tr>
<td>125</td>
<td>0880</td>
<td>Wiring swivel neck switch</td>
</tr>
<tr>
<td>126</td>
<td>2928</td>
<td>Axle</td>
</tr>
<tr>
<td>127</td>
<td>01021</td>
<td>Screw F 3.9x13</td>
</tr>
<tr>
<td>128</td>
<td>2973ER</td>
<td>Brush motor, 175W w/pulley (129 &amp; 138))</td>
</tr>
<tr>
<td>129</td>
<td>05141S</td>
<td>Carbon brush set</td>
</tr>
<tr>
<td>130</td>
<td>01020</td>
<td>Screw F 3.9x21</td>
</tr>
<tr>
<td>131</td>
<td>2958ER</td>
<td>Lever w/leaf spring</td>
</tr>
<tr>
<td>132</td>
<td>05114</td>
<td>Single pole switch</td>
</tr>
<tr>
<td>133</td>
<td>0881</td>
<td>Wire</td>
</tr>
<tr>
<td>134</td>
<td>2983ER</td>
<td>Printed circuit board</td>
</tr>
<tr>
<td>135</td>
<td>2326WEEET</td>
<td>Powerhead cover Acclaim 12, White</td>
</tr>
<tr>
<td>136</td>
<td>0176TL</td>
<td>Screw AM 4x30</td>
</tr>
<tr>
<td>137</td>
<td>5402</td>
<td>Wire tire</td>
</tr>
<tr>
<td>138</td>
<td>2319</td>
<td>Motor pulley</td>
</tr>
<tr>
<td>139</td>
<td>2957</td>
<td>On/off button/lens</td>
</tr>
<tr>
<td>140</td>
<td>2956</td>
<td>Brush light lens</td>
</tr>
<tr>
<td>141</td>
<td>2959ER</td>
<td>Switch assembly cpl. [131-133]</td>
</tr>
</tbody>
</table>
# Acclaim 15 White Powerhead

## Pos. | Part # | Description
---|---|---
100 | 2325GS | Chassis Acclaim 15
101 | 2303GS | Bumper, cpl.
102 | 2314GS | Bearing block, left cpl.
103 | 2923 | Belt 333 3M HTDII-4
104 | 2838AM | Brush roller, cpl.
105 | 2313GS | Bearing block, right cpl.
106 | 2929 | Spring
107 | 2316GS | Pile adjustment assembly, cpl.
108 | 2909VO | Access door w/axle & spring
109 | 2305GS | Rear bottom plate, cpl.
110 | 2306GS | Wheel, cpl.
111 | 2913OR | Foot pedal w/axle & spring
112 | 2307GS | Swivel neck assembly, cpl.
113 | 0876ER | Wiring for swivel neck
114 | 2947GS | Cover, TS-neck
115 | 2950ER | Segments, metal [6 pc. set]
116 | 1737GS | Release button w/leaf spring
117 | 2952GS | Button cover
118 | 2945GS | Swivel neck slide
119 | 2951GS | Socket cover
120 | 0102 | Screw F 3.9x9.5
121 | 2954 | Swivel neck bearing
122 | 2311 | Swivel neck support, right
123 | 2312 | Swivel neck support, left
124 | 2928 | Axle
125 | 01021 | Screw F 3.9x13
126 | 2974ER | Brush motor, 200W w/pulley (129 & 139))
127 | 05141S | Carbon brush set
128 | 01020 | Screw F 3.9x21
129 | 2958ER | Lever w/leaf spring
130 | 05114 | Single pole switch
131 | 0881 | Wire
132 | 2984ER | Printed circuit board
133 | 2341WEET | Powerhead cover Acclaim 15, White
134 | 0176TL | Screw AM 4x30
135 | 5401 | Wire tire
136 | 5402 | Wire tire
137 | 2319 | Motor pulley
138 | 2957 | On/off button/lens
139 | 2956 | Brush light lens
140 | 2959ER | Switch assembly cpl. [131-133]
ACCLAIM by SEBO® Warranty

Seven Years Motor(s). All SEBO motors (brush and suction) are covered.

Five Years Non-wear Parts. See Item #5 for list of exclusions.

Five Years Labor. All warranty labor must be performed by SEBO America or an Authorized SEBO Dealer. Lifetime X Belts. On SEBO AUTOMATIC X vacuums, a lifetime warranty is provided on the drive belts, which also includes the labor costs to replace them.

2. SEBO America or an authorized SEBO dealer must complete all warranty repairs.

3. To locate an authorized SEBO dealer in your area, or to register a warranty claim in the United States, please call SEBO America at 800-334-6614, visit our website at www.sebo.us, or send an e-mail to info@sebo.us.

4. The warranties provided for above apply exclusively to SEBO vacuum cleaners, associated power heads, duo Brush Machines and DISCO Polishers, which are used residentially. No warranty is provided for any of these SEBO machines that are used commercially.

5. The Wear Parts excluded from warranty coverage include filter bags, brush rollers, brush strips, sealing strips, motor protection filters, exhaust filters, microfilters, external cords, crevice nozzles, upholstery nozzles, dusting brushes, and all optional attachments.

6. This warranty applies only while your SEBO machine is physically located within the United States of America and its territories.

7. The purchase receipt showing the date, price and item of purchase is the initial document of proof of purchase, and it determines the validity of warranty. To be certain that your warranty claim can be processed as quickly and efficiently as possible, please retain your original purchase receipt and mail in the warranty card, which was provided with your new SEBO vacuum cleaner. You may also complete warranty registration on our website at www.sebo.us.

8. This warranty gives you specific legal rights. You may also have other legal rights, which vary from state to state.

9. SEBO America will not process, nor will it accept responsibility for, warranty claims for machines purchased from dealers located in Canada. Floor Care Equipment, Ltd. will not process, nor will it accept responsibility for, warranty claims for machines purchased from dealers located in the United States.

THE WARRANTY DOES NOT COVER:

- Used or second-hand products, or products outside of the warranty period.
- Machines that have not been assembled, used, or maintained in accordance with the operating instructions.
- The use of non-original SEBO parts or items not manufactured by SEBO, including but not limited to bags, filters and spare parts, or machines that have unauthorized modifications.
- Machines in which filters have been washed and/or bags have been reused.
- Typical wear and tear, accident, other casualty, misuse, neglect, improper use or maintenance, or any machine in which the serial number has been altered or removed.
- Normal maintenance, such as the removal of clogs.
- Damage caused by external sources, such as liquids, hot materials, weather or proximity to heat, e.g., fires, ovens, radiators, etc.

EXCLUSIVE REMEDY: The remedies provided under the terms of this Warranty are the purchaser’s exclusive remedies and are in lieu of any remedies otherwise available.

LIMITATIONS AND EXCLUSIONS: SEBO makes no other representations or warranties, expressed or implied, and specifically excludes the implied warranties of merchantability and fitness for a particular purpose. SEBO will not be liable for incidental or consequential damages of any kind or nature. This disclaimer of implied warranties shall not apply to the extent said disclaimer is not allowed by applicable state law.

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H-P Products
512 W. Gorgas Street
Louisville, OH 44641
www.h-pproducts.com